

NEW JERSEY TURNPIKE AUTHORITY PRIVACY POLICY

Thank you for visiting the Web site for the New Jersey Turnpike Authority (the "Authority") maintained at www.state.nj.us/turnpike (the "Site"). This policy explains how the Authority handles its Site visitors' information, how the Authority uses personally identifiable information and how you can contact the Authority if you have any questions or concerns.

By accessing this Site, you expressly consent and agree to the terms and conditions of this Privacy Policy, including the use and disclosure of your personal information in accordance with this Privacy Policy. If you do not agree, then please do not use or access the Site.

The Authority reserves the right to change this policy from time-to-time and will post any such changes. Your access or use of the Site after the posting of such changes shall constitute acceptance of any such changes. Therefore, each time you access this Site you should consult this policy to view any changes.

You can browse the Site and/or download forms or documents from this Site without providing to the Authority any personal information about yourself.

Automatically Collected Information

The Authority automatically collects the following information about each visit to the Site:

- The Internet domains, or IP addresses from which the Site is accessed;
- The type of browsers used to access the Site;
- The date and time the Site is accessed;
- The pages that are being visited; and
- The entrance sites (the address of that Web site that linked to the Site)

The Authority uses this information to gather aggregate statistics regarding users accessing the Site and which pages are being visited. The Authority also uses this information to help improve the Site and make it more useful for the Authority's users. The Authority does not track or collect any individual information through the Site except as expressly stated below.

Voluntary Submission of Information.

If you choose to provide the Authority with personal information through e-mail or submittal of forms (which forms and/or information the Authority does *not* accept through the Internet), the Authority uses that information to respond to your message and to help the Authority get for you the information you have requested (e.g. if you report a maintenance issue). The Authority only shares the information you provide with another government agency or contractor if your inquiry relates to that agency or contractor, or as otherwise required by Federal and State law.

Open Public Records.

In the State of New Jersey, laws exist to ensure that government is open and that the public has a right to access appropriate records and information possessed by state government. At the same time, there are exceptions to the public's right to access public records that serve various needs including protecting the privacy of individuals. Exceptions are provided by both state and federal laws.

The Authority may be required to disclose information collected pursuant to a request under the Right to Know law, the common law Right to Know, other State or Federal law or pursuant to court order (see *Disclosure of Information* below).

Reports of Misuse and Updates of Information. If you believe that your personal information is being used by the Authority for a purpose other than what was intended when submitted, or you wish to change your personal information, you may contact info@turnpike.state.nj.us

Disclosure of Information.

The Authority will provide any personally identifiable information it may have in response to a verified request by law enforcement or other government officials relating to a criminal investigation or alleged illegal activity or any other activity that may expose the Authority, you, or any user of the Site or services to legal liability. In such events, the Authority will only disclose information relevant and necessary to the investigation or inquiry, such as name, city, state, ZIP code, telephone number, email address, User ID history, IP address, fraud complaints, purchase and consignment history, and any other information the Authority may deem relevant. The Authority can also release your personally identifiable information in connection with an investigation of fraud, theft, intellectual property infringement, piracy or other unlawful activity.

Third Party Links

Through this Site, you can link to various third party sites, some of which are to other states' sites, and some of which are to third party vendors of the Authority (e.g. www.ezpassnj.com). When linking to a third party site, whether a government agency site or a private vendor, please review the terms of use and privacy policies posted on each site before providing any information about yourself to those sites. You proceed to these external sites at your own risk. The Authority does not endorse or control the information on those other sites, nor does the Authority control the information gathered or used on those sites. The Authority's provision of these links is solely for your convenience.

Neither the Authority, nor its Commissioners, Directors, officers, employees, agents, or representatives, shall be liable for damages of any kind arising out of (1) access to this Site, (2) the inability to access this Site, (3) the use of or reliance upon this Site or its content, or (4) the access to, use of, or reliance upon any links or pointers to information created or maintained by others on this Site. Access to links or pointers to information created or maintained by others shall not be considered an endorsement or recommendation by the Authority of

the contents found therein. Communications with the Authority through this Site shall neither be considered to constitute legal notice when such notice is required by law, rule, or regulation, nor be deemed to be confidential for any purpose.

Security. The Authority does not collect personal information through the Site. No method of transmission over the Internet, or method of electronic storage, is completely secure. Do not transmit personally identifiable information to or through this Site.

Governing Law.

By accessing the Site, you agree that any dispute with respect to privacy is subject to this Privacy Policy and the Terms and Conditions of the Site [insert link], including that the governing law with respect to any dispute is the State of New Jersey, without giving effect to any conflicts of laws provisions, and that any and all claims are subject to limitations on damages and the State's immunity from certain causes of actions. You agree that in the event of any dispute or claim with respect to this Privacy Policy or any privacy issues, the sole and exclusive jurisdiction for bringing any such action shall be in the state of New Jersey and you waive any claim of inconvenient forum.

Effective Date.

This Privacy Policy is effective as of March 25, 2013